



Lifetime Center

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October 12, 2006

Dear Dr. Kreiss,

Thank you once again for taking the time last evening to offer your presentation on Advance Directives. The people who attended were from a variety of backgrounds, and represented both health care professionals and lay people.

It was very well received, and we've enclosed copies of the evaluations for your review. The showing of your film, 'Advance Medical Directives' was not only instructive, but a wonderful springboard for the rest of the presentation. Several participants indicated that they appreciated your openness and communication style in encouraging questions and group discussion. In addition to providing factual information, you assisted the group in understanding the importance of clarifying preferences and making them known.

We hope that we can check in with you from time to time, and perhaps offer another session sometime in the future.

On behalf of those who attended, we again extend a heartfelt 'thank you'.

Sincerely,

Robin McCoy-Ramirez
Manager of Health Education and Operations
Fallon Clinic Foundation Lifetime Center

Anne Zettek-Sumner, RN
Clinical Program Coordinator
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